



Telecommunication
Development Bureau (BDT)

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Mr Jim Holmes
Senior Expert on telecommunication cost modeling
Incyte Consulting
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Subject: ITU Expert-Level (II) Training on 3G network cost modeling

Dear Mr Holmes,

Please accept my sincere thanks for having committed your valuable time and energy in order to carry out the series of ITU Expert-Level (II) Training on 3G network cost modeling, which was a great success. The complete and detailed training programme that you prepared and lectured for the Arab States, the Caribbean countries, the English speaking African countries, and the Asia and the Pacific countries, was of great benefit to all participants. Your excellent lecturing and leadership skills, used to guide the discussions, ensured that all went smoothly.

I would also like to thank you for the Train the Trainers Session that was so important for the costing experts for the French and Spanish speaking countries.

At the final count, more than 155 participants from regulatory authorities and operators from 58 countries were trained. A large majority of the participants expressed a high level of satisfaction and the wish to continue this type of training. The case study and the practical work with the training cost model were very well received and generated a great deal of positive feedback.

Once again, let me thank you for making this exercise such a success and for paving the way to further training of this kind.

I look forward to our continued cooperation.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sami Al Basheer Al Morshid'.

Sami Al Basheer Al Morshid
Director